

**digital.ai™**

**Digital.ai**  
**Account Administrator**  
**Handbook**

## About this Publication

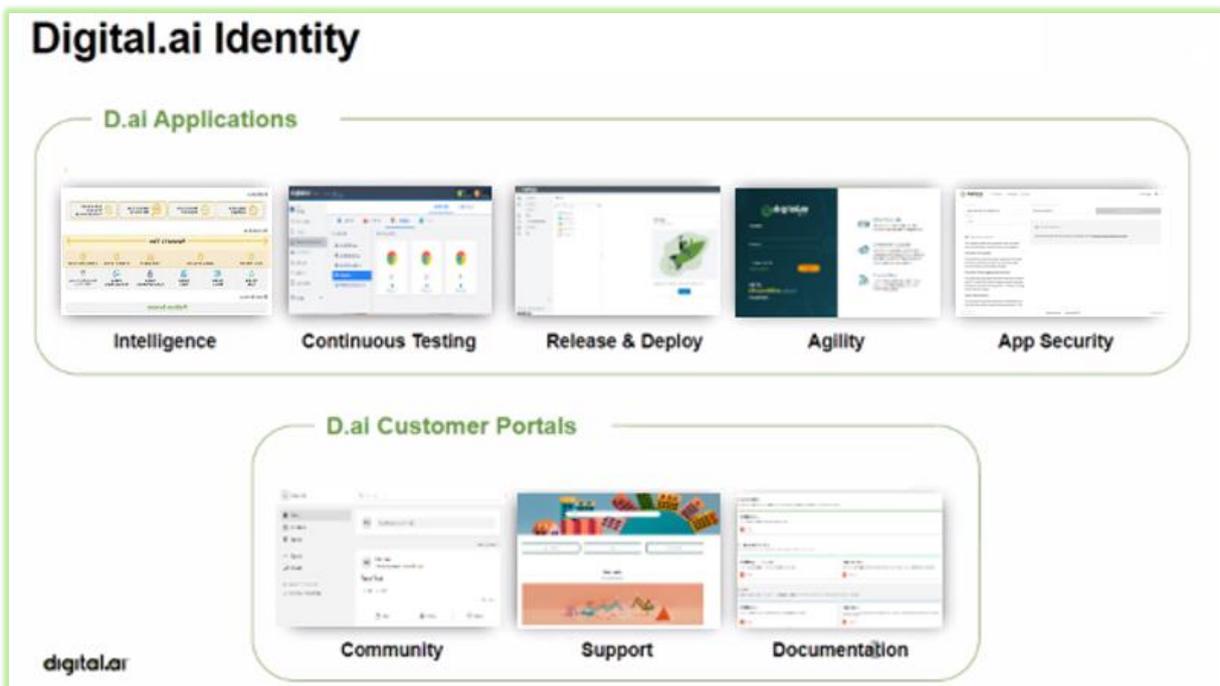
This guide aims to help customers fully utilize Digital.ai Identity and understand its features, benefits, and usage. It provides an overview of the service and step-by-step instructions on how to get started.

## Introduction

Digital.ai Identity is a unified identity service that provides seamless user authentication across all Digital.ai applications and portals, including Documentation, Support, and Community.

This unified identity service integrates with your existing corporate IdP to provide centralized user and SSO configuration management with an accompanying audit trail.

With Digital.ai Identity, your users can log in to multiple Digital.ai applications and sites using a single credential associated with their corporate email address.



## Benefits

Digital.ai Identity offers a range of benefits, including:

- Digital.ai Identity allows your users to access multiple Digital.ai applications with a single login.
- The service provides a central platform for managing integration with your corporate identity providers.
- Digital.ai Identity grants access to the entire suite of Digital.ai services, including the Documentation, Support, and Community portals.
- You can create and manage users locally, without using your corporate identity provider, and set up password complexity rules and Two-Factor Authentication for added security.
- The service enables you to create User Groups to simplify access control and permission management.
- Digital.ai Identity allows you to take advantage of the latest and greatest Digital.ai offerings and accelerate business opportunities through the Digital.ai Platform.

## FAQ

**Q: What authentication protocols does the Digital.ai Platform use for exchanging data across systems?**

A: We support:

- SAML - an XML-based open standard and
- OIDC - a JSON-based open protocol that extends OAuth 2.0.

For more information, see [SSO Configuration](#).

**Q: How do I integrate with my corporate identity provider?**

A: The instructions are available here: [Setting up identity provider](#)

Digital.ai integrates with identity providers that support the OIDC and SAML protocols. If your identity provider is not listed in the instructions, then refer to the Identity provider's documentation or contact Customer Support at <https://support.digital.ai/>.

**Q: What are the prerequisites before connecting to an identity provider?**

A: You need the following details from your corporate identity provider:

- For OIDC
  - Client ID
  - Client secret
  - .well-known endpoint
- For SAML
  - SAML Descriptor file

### **Q: How can I onboard all my users into the Digital.ai Platform?**

A: There are two options:

- Option 1: Create users locally and invite them to the Digital.ai Platform.
- Option 2: Integrate with your corporate identity provider and share the Digital.ai Platform URL with all users. For more information, see [Users](#).

## **Suggested Workflow for Setting up your Digital.ai Platform and Inviting Users**

This workflow is designed to help you quickly connect to the Digital.ai Platform and enable your users to access Digital.ai Identity and its benefits as soon as possible.

Digital.ai will:

1. Provide a contract for the customer to sign.
2. Creates a Digital.ai Platform tenancy and application instance for your organization.
3. Create initial administrator users for you.

As a customer admin, you will:

1. Link your application instances with the Digital.ai Platform. Contact Digital.ai support for guidance.
2. Set up your login preferences:
  - a. Create local users ([Add a Local User](#)) OR
  - b. Integrate your corporate identity provider and provision users ([Add Users through SSO](#))
3. Invite users to begin using their Digital.ai Identity (corporate email address) to access Digital.ai offerings.

*Tip: As an account admin, you can set up multiple identity providers and designate one of them as the default. This allows your users to bypass the Platform login page and log in directly using their corporate credentials.*

**Note:** In addition to adding users locally or through your IdP as an administrator, your users can also self-register for their Digital.ai Identity to access the Digital.ai portals. For more information, see the next section.

## User Self-Registration

The user self-registration functionality allows your end users to create their own Digital.ai Identity without being provisioned by an administrator.

- Digital.ai validates a user's provided email address against a list of approved domains, and only creates a Digital.ai Identity for that user if the email address belongs to a valid Digital.ai Customer.
- Self-registered users can only access the Digital.ai Community, Documentation, and Support portals. They *do not* have access to any Digital.ai applications unless you explicitly grant it to them.
- This feature unburdens the admin from configuring the entire Digital.ai Platform if users are just looking to access the customer portals.
- As an admin, if you want to set up Digital.ai Identity to work with your Digital.ai applications, you can validate self-registered users and only retain those who should truly have access to your Digital.ai applications.
- You can turn off self-registration after you take control of the account.

## Rebranding Digital.ai Solutions

As part of our ongoing efforts to provide a consistent Digital.ai experience, we are rebranding many of our solutions to better fit the Digital.ai ecosystem.

Old Name	New Name
Numerify	Intelligence
Version 1 / Collabnet	Agility
Arxan	Application Security
Experitest	Continuous Testing
Xebialabs	Release and Deploy

Note the following:

- You will eventually see Digital.ai branded login screens. This is expected, and no cause for alarm.
- Users may need to update their bookmarks (if any) to reflect these changes.

Talk to your Digital.ai contact to know when you should expect these changes.

## Further Reading

For more information on the features and benefits described in this document, refer to the full [Digital.ai Platform User Documentation](#).